

# FACTSHEETS

A fact sheet is a single page about a specific topic in a format that is visually appealing and engaging to read. If the topic is too complex for a single page, break it into different sheets.

# 30+

# of CRS audiences

WORLDWIDE

You cannot make an effective fact sheet for "all audiences."

## layout tips



One side of one page is best.



Use size 10 to 14 font, depending on the typeface.



Use bullets.



Leave empty space if your fact sheet is text-heavy.



Use bold, text boxes, colors, infographics and excellent photos to draw readers in.



Make it consistent with your other one-pagers so they pair well.

## writing tips

- Identify acronyms at first reference and use only the acronym thereafter
- Write out any number at or below 10
- Use active voice
- Avoid "caveat language", i.e. "we aim to achieve these results..."
- Be wary of repetition

## why make a factsheet?



## why tailor it to your audience?

Factsheets are useful for a range of groups, but the audience you have specifically in mind is the one for whom you should design the messaging.



## how to ace your factsheet

- 1 keep it self-contained: do not refer to previous documents
- 2 keep essential info at top: who, what, when, where, how
- 3 simplify complex ideas, make them relatable
- 4 don't repeat info from graphics in narrative
- 5 avoid jargon & technical language
- 6 give them a way to learn more
- 7 keep the text brief
- 8 tell a story